



Comfort, Care and Countryside

Cleveland, Tuesday, April 12th, 2022

Residents, Employees, Family Members, and Volunteers

REGARDING: 110TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

After the publication of yesterday's letter, two employees tested positive for COVID-19. Today, we add to that tally five residents and one more employee. Please see the table below depicting statistics on resident positive cases since Sunday, April 3rd, 2022:

Entity	Unit	Positivity Percentage	Total
CHSLD	Norton 1	5/32 = 16%	23/96 = 24%
	Norton 2	1/32 = 3%	
	Norton 3	17/32 = 53%	
RPA	Central	0/12 = 0%	22/93 = 24%
	Manning Basement	4/9 = 44%	
	Manning and Shaw 1	11/23 = 48%	
	Manning and Shaw 2	4/27 = 15%	
	Shaw Sub-Basement	0/3 = 0%	
	Shaw 3	1/8 = 13%	
	Shaw 4*	2/11 = 18%	
		Total	45/189 = 24%

^{*}One Shaw 4 resident is out.

Fifteen employees were off due to the virus since Sunday, April 3rd, 2022; six returned yesterday for a total of forty percent.

I am sure you are wondering when isolations will be lifted, especially with Easter only days away. Public Health declared the Wales in a COVID-19 outbreak; please find their isolation-lifting guidelines below and note that regulations are *different* for CHSLDs and RPAs. The Wales is responsible for complying with Public Health's infection prevention and control measures. According to clinical standards and a conversation with one of our doctors, most of our residents are considered immunocompromised, however we will not isolate residents for twenty-one days unless necessary.

I would like to remind family members that our employees work under extreme pressure to care for your loved ones. Applying and removing personal protective equipment multiple times per hour for infection prevention is mentally and physically exhausting. For the next five days, nine





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employees are out sick due to COVID-19, meaning our Human Resources Officers must replace forty-five shifts. Employees are asked to work overtime to replace their missing colleagues. Our employees are extremely tired; we are doing our absolute best. If a unit is working short, residents may be changed into their pajamas early to distribute the workload throughout evening shift. The Executive Committee and Board of Directors recognize and appreciate employees' commitment and compassion when caring for and serving our residents during these challenging times.

Again, I strongly recommend that visiting be limited to protect yourselves, our residents, and our employees. Please remember that visiting is restricted to bedrooms and apartments *only*; visitors are not permitted in common areas.

Thank you for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below or visit our website at https://waleshome.ca/all-the-news.

Sincerely,

Brendalee Piironen

Executive Director, Résidence Wales Home and CHSLD Wales Inc.

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819-826-3266 extension 247

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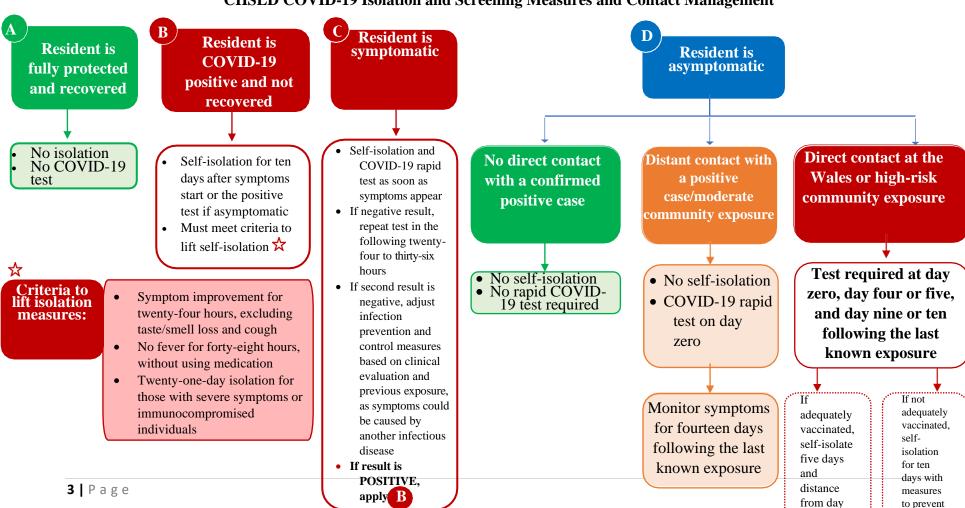




DE LONGUE DURÉE WALES INC.

Comfort, Care and Countryside

CHSLD COVID-19 Isolation and Screening Measures and Contact Management



decline

six to ten





CENTRE D'HÉBERGEMENT ET DE SOINS DE LONGUE DURÉE WALES INC.

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RPA COVID-19 Isolation and Screening Measures and Contact Management

Resident is fully protected and recovered No isolation No COVID-19

В Resident is COVID-19 positive and not recovered

- Self-isolation for five symptoms appear days after symptoms
- if asymptomatic After isolation, do rapid test: if negative and meets criteria 🛱 isolation lifted. If positive, isolate five more days

start or the positive test

- Symptom improvement for twentyfour hours, excluding taste/smell loss and cough
- No fever for forty-eight hours, without using medication
- Twenty-one-day isolation for those with severe symptoms or immunocompromised individuals

Self-isolation and COVID-19 rapid test as soon as

Resident is

symptomatic

- If negative result, repeat test in the following twentyfour to thirty-six hours
- If second result is negative, adjust infection prevention and control measures based on clinical evaluation and previous exposure, as symptoms could be caused by another infectious disease
- If result is POSITIVE, apply B

Resident is asymptomatic and vaccinated or had COVID-19 since Monday, December 20th, 2021

No direct contact with a confirmed positive case

Distant contact with a positive case or community exposure

high-risk community exposure

Asymptomatic and

unvaccinated or

has not had

COVID-19

Had a close contact

at the Wales or a

No self-isolation
No rapid COVID-19 test required
Apply sanitary measures for ten days, including distancing, masks, and avoiding vulnerable people

Observe for symptoms for ten days after last known exposure; if any develop, apply

- COVID-19 rapid test on day zero, four or five, and nine or ten after last known exposure
 Isolation for five days after last
- known exposure
- From day six to ten, apply sanitary measures like masking, distancing, and avoiding vulnerable people
- Observe for symptoms for ten days after last known exposure, if any develop, apply

Criteria to lift isolation measures:

test