



Cleveland, Tuesday, April 12th, 2022

Residents, Employees, Family Members, and Volunteers

REGARDING: 110TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

After the publication of yesterday's letter, two employees tested positive for COVID-19. Today, we add to that tally five residents and one more employee. Please see the table below depicting statistics on resident positive cases since Sunday, April 3rd, 2022:

Entity	Unit	Positivity Percentage	Total
CHSLD	Norton 1	5/32 = 16%	23/96 = 24%
	Norton 2	1/32 = 3%	
	Norton 3	17/32 = 53%	
RPA	Central	0/12 = 0%	22/93 = 24%
	Manning Basement	4/9 = 44%	
	Manning and Shaw 1	11/23 = 48%	
	Manning and Shaw 2	4/27 = 15%	
	Shaw Sub-Basement	0/3 = 0%	
	Shaw 3	1/8 = 13%	
	Shaw 4*	2/11 = 18%	
		Total	45/189 = 24%

*One Shaw 4 resident is out.

Fifteen employees were off due to the virus since Sunday, April 3rd, 2022; six returned yesterday for a total of forty percent.

I am sure you are wondering when isolations will be lifted, especially with Easter only days away. Public Health declared the Wales in a COVID-19 outbreak; please find their isolation-lifting guidelines below and note that regulations are *different* for CHSLDs and RPAs. The Wales is responsible for complying with Public Health's infection prevention and control measures. According to clinical standards and a conversation with one of our doctors, most of our residents are considered immunocompromised, however we will not isolate residents for twenty-one days unless necessary.

I would like to remind family members that our employees work under extreme pressure to care for your loved ones. Applying and removing personal protective equipment multiple times per hour for infection prevention is mentally and physically exhausting. For the next five days, nine



employees are out sick due to COVID-19, meaning our Human Resources Officers must replace forty-five shifts. Employees are asked to work overtime to replace their missing colleagues. Our employees are extremely tired; we are doing our absolute best. If a unit is working short, residents may be changed into their pajamas early to distribute the workload throughout evening shift. The Executive Committee and Board of Directors recognize and appreciate employees' commitment and compassion when caring for and serving our residents during these challenging times.

Again, I strongly recommend that visiting be limited to protect yourselves, our residents, and our employees. Please remember that visiting is restricted to bedrooms and apartments *only*; visitors are not permitted in common areas.

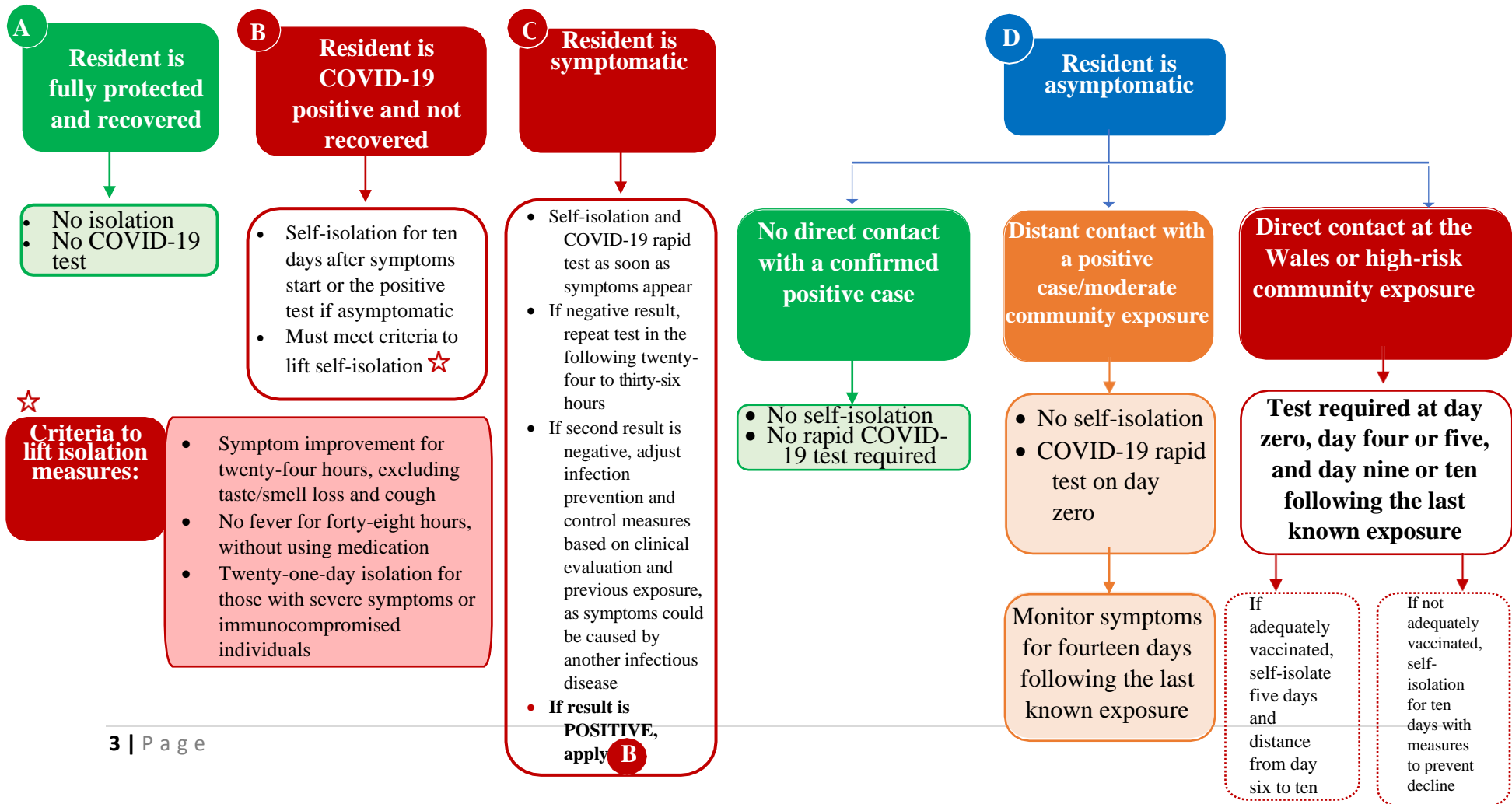
Thank you for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below or visit our website at <https://waleshome.ca/all-the-news>.

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
Executive Director, Résidence Wales Home and CHSLD Wales Inc.
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CHSLD COVID-19 Isolation and Screening Measures and Contact Management



RPA COVID-19 Isolation and Screening Measures and Contact Management

