



Cleveland, Sunday, April 3rd, 2022

Residents, Employees, Family Members, and Volunteers

RE: 104TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

I regret to inform you that, early this morning, one of our Manning and Shaw 1 residents had cold symptoms and tested positive for COVID-19. Immediate isolation protocols were implemented. In March, eleven employees tested positive for COVID-19.

Visitors continue to ignore Public Health measures, including lowering their masks to speak to residents. Please remember that, for the past two years, our employees and doctors do not lower their masks to talk to your loved ones and residents hear us perfectly. We cannot be too vigilant as a risk-free situation does not exist. We thank you for your cooperation in helping keep our residents and employees safe.

Residents who consented will receive their second booster shot on Tuesday, April 5th, 2022. Residents will get a memo tomorrow reminding them to wear short sleeves and of their appointment's time and location.

Thank you for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me or visit our website at <https://waleshome.ca/all-the-news>.

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
Executive Director, Résidence Wales Home and CHSLD Wales Inc.
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819-826-3266 extension 247