

Cleveland, Friday, April 8<sup>th</sup>, 2022

Residents, Employees, Family Members, and Volunteers

**RE: 106<sup>TH</sup> WALES COVID-19 UPDATE**

---

Dear Residents, Employees, Family Members, and Volunteers,

Today, five residents tested positive for COVID-19: one new case on Manning 1 and four on Norton 3. We will continue to monitor residents for symptoms. Another Norton 3 employee also tested positive. Below are the statistics on new cases since Friday, April 1<sup>st</sup>, 2022:

- Six employees
- Eleven residents
  - Five from Manning and Shaw 1
  - Six from Norton 3

This morning, a CIUSSS nurse inspected Manning and Shaw 1 to ensure we apply proper infection control measures. The nurse recommended that employees and visitors on this unit wear an N95 mask and visor until the floor is no longer considered in an outbreak. Norton 3 is still under preventive isolation, therefore full personal protective equipment is necessary. Norton 3 residents are confined to their rooms *even* if they do not have COVID-19 as they are considered high-risk.

This afternoon, we had a virtual meeting with Public Health Estrie. Below are the recommendations for both units considered in an outbreak:

- **Manning and Shaw 1 and Norton 3 employees:**
  - Please take your breaks in the Library or outside.
  - Please respect two-metre distancing, especially while eating or drinking
- **Manning and Shaw 1 residents:**
  - Those *not* on isolation can:
    - Leave the property while respecting sanitary measures
    - Maintain services like the Hairdresser and Footcare LPN
  - Residents are not to participate in group activities; the Activity Department will advise residents of activities they are permitted to attend, including location
- **Norton 3 residents:**
  - Services such as the Hairdresser and Footcare LPN are not authorized unless footcare is deemed an emergency by a Nurse

Please see the updated visitor instructions for Manning and Shaw 1 and Norton 3 below:

- Each resident can be visited by *four* primary caregivers daily. Primary caregivers are individuals who visit on a *regular* basis.
- Visits *must* occur in residents' bedrooms or apartments; visiting in common areas is prohibited, even if the resident does not have COVID-19 or is not on preventive isolation.
- Visitors must remain two metres from the resident.
- Visitors must wear an N95 mask and visor for their entire visit.

- Prior to entering a resident's room, visitors must advise the unit of their presence by pressing the call bell pictured below. Please do not enter a residents' space until an employee confirms your authorization and ensures you apply the proper infection control measures, including an N95 mask, visor, and, if the resident is on isolation, additional personal protective equipment so as not to infect yourself or others. If the resident you are visiting does not have COVID-19, we ask that you keep your visor for future visits. Please note that our employees are *extremely* busy caring for your loved ones, so response times may be a few minutes. We thank you in advance for your understanding and patience.

**NORTON 3 OUTSIDE OF UNIT**



**MANNING 1 NURSING STATION**



Thank you for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me, or visit our website at <https://waleshome.ca/all-the-news>.

Sincerely,

*Brendalee Piironen*

Brendalee Piironen  
Executive Director, Résidence Wales Home and CHSLD Wales Inc.  
[bpironen@waleshome.ca](mailto:bpironen@waleshome.ca)  
819-826-3266 extension 247