

Cleveland, Saturday, April 9th, 2022

Residents, Employees, Family Members, and Volunteers

RE: 107TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

Today was one like no other; twelve residents and one employee tested positive for COVID-19. We recommend that visiting is limited to protect yourself, our residents, and employees. Below are the positive case statistics since Sunday, April 3rd, 2022, including a correction from yesterday's letter:

- Nine employees
- Twenty-three residents
 - Ten from Manning and Shaw 1
 - Eleven from Norton 3
 - One Apartment resident
 - One from Shaw 4

There will probably be more outbreaks at the Wales. Current cases in the community are still at levels that overshadow the first several waves. So far, vaccinations have clearly proved to reduce the virus's severity; the fact remains that a high infection level will continue for the foreseeable future. Our responsibility is to detect resident and employee cases and ensure they are recognized by Public Health. We are committed to transparency, and we can guarantee that COVID-19 cases will be registered, regardless of whether this honesty results in the Wales being declared in an outbreak or not. To do otherwise would understate community cases, put anyone entering our facility at a higher risk of infection, and would be contrary to MSSS COVID-19 guidelines.

The positive side of this infection prevention and control culture is that there is *no* team more knowledgeable, dedicated, and committed in the senior healthcare sector than ours. While some may feel that this statement is exaggerated, coming from someone who is part of the staff, I know this declaration is true. I am sure that this achievement is due both to our employees' innate qualities and the high standards that we set for ourselves and each other. We will continue to recognize outbreaks as soon as they occur so that we may work on ending them.

Thank you for the many kind emails over the past two years. Your continuous and undivided support means more than you could ever know to our team. Thank you also for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me, or visit our website at <https://waleshome.ca/all-the-news>.

Sincerely,



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