

Cleveland, Thursday, December 10<sup>th</sup>, 2020

Family Members

**RE: TWENTY-SEVENTH WALES COVID-19 UPDATE**

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Dear Family Members,

I want to thank you for your confidence and support this past week. I am immensely proud of our team and their dedication and compassion in the face of stressful challenges. We appreciate your faith in us! We are encouraged by recent updates that Pfizer's COVID-19 vaccine will begin to be administered in Québec next week; we will keep you posted when we receive information about vaccinations at the Wales.

On Monday, a scheduled inspection took place at the Wales. The Nurse representing the CIUSSS de l'Estrie-CHUS stated that the Wales should be proud of the measures we have in place and the efficiency with which they are maintained; she stated that inspections at the Wales are easier than most other facilities due to our impeccable adherence to Public Health regulations, in both implementation and employee participation.

Public Health rescheduled the second COVID-19 testing for Norton 2 residents to either Sunday, December 13<sup>th</sup> or Monday, December 14<sup>th</sup>. Until we receive the results, the current extra measures will be maintained, including a two-week quarantine from the last contact with the employee, which was on Wednesday, December 2<sup>nd</sup>, 2020. Measures will therefore not be lifted before December 16<sup>th</sup>, 2020; please note that measures may be extended beyond this date if recommended by Public Health.

There is still one resident for whom we do not have a first test result; their COVID-19 test was lost. A new sample was taken yesterday. To date, residents and employees tested last week are negative and we have no symptomatic employees or residents.

Please rest assured we are in close communication with health officials to ensure we are taking the appropriate steps under the current circumstances. We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns at 819-826-3266 extension 247 or [bpiironen@waleshome.ca](mailto:bpiironen@waleshome.ca). You can also visit our website for updates at [www.waleshome.ca/all-the-news](http://www.waleshome.ca/all-the-news).

We recognize that this continues to be a challenging time and we are all tired of COVID-19. Please understand that the measures in place at the Wales are the best-known ways to help minimize the risk of the coronavirus amongst our residents and employees. We need to remain vigilant.

Sincerely,



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