



Cleveland, Monday, December 14th, 2020

Family Members

RE: TWENTY-EIGHTH WALES COVID-19 UPDATE

Dear Family Members,

As the Estrie remains a Red Zone, the Wales continues its efforts to keep COVID-19 at bay despite increasing community spread. On December 13th, Public Health informed our Director of Health Services, Vicky Gingras, that two of our employees tested positive for COVID-19. These individuals will self-isolate until December 21st. Neither employee has worked in the last two weeks, so they have not been onsite while infected.

Results for resident COVID-19 screenings as of December 11th, 2020:

- **CHSLD Wales Inc.** (Norton 1, 2, and 3):
 - Seventy-one tested negative
 - o Thirty-one pending results
- **Résidence Wales Home** (Shaw / Manning):
 - o Twenty-two tested negative

SECOND MASS TESTING FOR COVID-19:

This morning, Norton 2 residents were retested for COVID-19 and, by 2:00 p.m., each employee except one who works directly with these residents was either retested or made an appointment to be tested at a designated testing facility. Please note that we will remain closed to visitors until Public Health advises us otherwise.

Please rest assured we are in close communication with health officials to ensure we take the appropriate steps under the current circumstances. We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns. You can also visit our website for updates at www.waleshome.ca/all-the-news.

There is growing optimism in the fight against COVID-19; today, vaccine distribution began in two CHSLDs in Québec. The pandemic is not over despite this light at the end of the tunnel. We will remain vigilant and integrate provincial and regional health measures to do our part to overcome this virus. Thank you for your patience and support!

Sincerely,

Brendalee Piironen Executive Director

bpiironen@waleshome.ca

819-826-3266 extension 247

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