

Cleveland, Sunday, December 6th, 2020

Family Members

RE: TWENTY-SIXTH WALES COVID-19 UPDATE

On Friday, December 4th, residents living on Norton 2 were tested for Covid-19 and yesterday employees who worked or have been on Norton 2 in the last week were tested. I am pleased to advise that to date all results have been negative. The one employee who tested positive was tested a second time and the results were negative. As per public health regulations, the employee will be tested a third time; anyone who tests positive must have two negative results before returning to work.

Residents living on Norton 2 will be tested a second time on December 10th, 2020. We will maintain our current protocol which includes no visitations until further notice. Norton 2 maintains under strict measures: dressing stations are set up in the hallways and all employees must always change gowns and gloves in between resident/room. Until all tested employees receive their results, Norton 2 has a dedicated break room.

Please rest assured we are in close communication with health officials to ensure we are taking the appropriate steps under the current circumstances. We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns at 819-826-3266 extension 247 or bpiironen@waleshome.ca. You can also visit our website for updates at www.waleshome.ca/all-the-news.

I would like to acknowledge the strength in our team. Each employee works tirelessly, using all their energy and skills to meet the needs of our residents. They do whatever it takes to ensure the safety and security of our residents. For that, I want to thank all employees who have adjusted their way of working to continue supporting our residents. I am humbled to work alongside such a dedicated crew and appreciate their continued commitment to serve our community. I am proud of the work values, spirit, and unity I have observed in our employees, as they adapt to a new reality.

In these moments of uncertainty, there is one thing you can always count on—our commitment regarding the safety of our residents and employees.

Sincerely,



Brendalee Piironen
Executive Director
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