

Cleveland, Tuesday, August 4th, 2020

RE: SEVENTEENTH WALES COVID-19 UPDATE

Dear Family Members,

The entire Wales team recognizes how difficult these last few months have been for our residents and family members. On Wednesday, July 29th, 2020, residents living in the Shaw and Manning Wings were informed that they must a face covering or mask in public areas as per the updated Public Health regulations. Residents were given a mask and additional masks were ordered so each resident will have two. *Residents' mouths and noses must be covered except in the following circumstances:*

- While alone in their room or apartment
- If they have a breathing condition
- In the following locations, if a two-metre physical distance from others is respected:
 - During meals
 - During activities
 - Outside

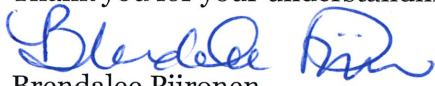
Yesterday, Public Health urged those who did not follow COVID-19 prevention guidelines while on vacation to get tested. This recommendation includes those who spent time at a campground, barbeque, or party of more than ten people where physical distancing measures were not followed. Public Health strongly advises that Quebecers coming back from vacation get tested if they think they may have been exposed to the virus.

As the number of positive COVID-19 cases slowly increases, including in the Estrie, we have added a new questionnaire for visitors to complete prior to entry:

- **Have you recently attended a gathering of more than ten people where COVID-19 measures were not respected? (i.e. family barbecue, camping, restaurant, etc.)**
 - No Yes **If "yes," Public Health highly advocates that you get tested for COVID-19 before visiting your loved one.**

Anyone who answers "yes" to the above question is requested to be tested prior to visiting one of our residents. We realize the situation is not ideal, but we have managed COVID-19's challenges and ensured our residents' and employees' safety through our vigilance. We will continue to prioritize protection as the province's economic deconfinement progresses. We need to remain careful and continue to heed Public Health authorities' advice to ensure those who are most vulnerable remain safe. We are not out of the woods yet, but together we will get through this pandemic!

Thank you for your understanding and cooperation,



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