

Cleveland, Thursday, February 24th, 2022

Residents, Employees, and Family Members

RE: ONE HUNDREDTH WALES COVID-19 UPDATE

Dear Residents, Employees, and Family Members,

Québec is moving forward with a step-by-step easing of Public Health measures over the coming weeks and months as we transition out of a state of emergency and learn to live with COVID-19. Recently, our Minister of Health shared critical information regarding restrictions being lifted in a three-stage timeline. Below I highlight the phases that directly affect Wales visitations:

- **Effective this past Monday, February 21st, 2022:**
 - RPA residents may welcome a maximum of ten visitors per day
 - Their visitors are now permitted in common areas and there are no restrictions on the number of visitors at a time
- **Effective on Monday, February 28th, 2022:**
 - CHSLD residents may welcome a maximum of ten visitors per day
 - Their visitors *will be* permitted in common areas and there will be no restrictions on the number of visitors at a time
- **Effective on Monday, March 14th, 2022:**
 - Vaccination proof and registration at Door Number One will no longer be mandatory
 - There will be no more designated visiting hours

As we phase out certain measures, please ensure you follow the below safety standards:

- Washing and sanitizing your hands continues to be one of the most effective ways to mitigate risks
- Self-isolation rules persist if you have COVID-19
- Masking is required for employees and visitors
- Please stay home when you are sick

We respect that some families and employees feel uneasy about how quickly the restrictions are being lifted; we too have concerns. We ask that visitors respect the measures in place, including keeping your mask on for the entirety of your visit. Anyone not respecting the regulations will have their visitation rights suspended.

Let us continue to work together to maintain our safety and wellbeing. We do not know what the next few months may bring, however, I want to take this opportunity to thank you for your unwavering support and commitment to the Wales when we truly need you most.

We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns at the coordinates below. You can also visit our website for updates at www.waleshome.ca/all-the-news.

With kindness,



Brendalee Piironen
Executive Director

bpironen@waleshome.ca

819-826-3266 extension 247

Applicable Directives for the Wales – Updated on Thursday, February 24th, 2022

Visitations

RPA (CENTRAL, MANNING, AND SHAW)	<p><u>Starting on MONDAY, FEBRUARY 21ST, 2022:</u></p> <ul style="list-style-type: none"> • Maximum of ten visitors per day • Visitors <i>are</i> permitted in common areas and there are no restrictions on the number of visitors at a time
CHSLD (NORTON)	<ul style="list-style-type: none"> • One visitor at a time with a maximum of two visitors per day • Visitors are <i>not</i> permitted in common areas <p><u>Starting on MONDAY, FEBRUARY 28TH, 2022:</u></p> <ul style="list-style-type: none"> • Maximum of ten visitors per day • Visitors <i>are</i> permitted in common areas and there will be no restrictions on the number of visitors at a time
REGISTRATION AT DOOR NUMBER ONE, INCLUDING PROOF OF VACCINATION	MANDATORY UNTIL MONDAY, MARCH 14TH, 2022
<p style="text-align: center;">VISITING HOURS EFFECTIVE UNTIL MONDAY, MARCH 14TH, 2022</p> <p>After March 14th, visitors can enter through their preferred door and will be expected to follow instructions upon entry:</p> <ul style="list-style-type: none"> • Wash hands • Replace mask with a clean one 	<ul style="list-style-type: none"> • Thursdays from 9:00 a.m. to 12:00 p.m., 12:45 p.m. to 5:00 p.m., and 5:45 p.m. to 8:00 p.m. • Friday to Wednesday from 9:00 a.m. to 12:00 p.m. and 12:45 p.m. to 5:00 p.m. • The Visit Coordinator must be at their desk when visitors sign in and out. If the Visit Coordinator is on break, visitors must wait for their return. Break times are: <ul style="list-style-type: none"> ○ 10:00 a.m. to 10:15 a.m. ○ 3:00 p.m. to 3:15 p.m. • If visitors are helping during meals, they must wait for the Visit Coordinator's return prior to leaving the building. • Visitors must leave the building <i>before</i> the end of visiting hours, so prior to 5:00 p.m. or 8:00 p.m. on Thursdays
VISITING PETS	PERMITTED

<p>VISITS TO A RESIDENT ON ISOLATION AND/OR ON A UNIT WITH AN OUTBREAK</p>	<p>PERMITTED with the following directive:</p> <ul style="list-style-type: none"> A maximum of <i>four</i> primary caregivers must be identified for each resident, and only <i>one</i> will be authorized to visit per day. They must be trained on proper personal protective equipment use. This person can visit multiple times in the same day 	
<p>OUTINGS</p>		
<p>OUTINGS</p>	<p>PERMITTED. Please follow general population measures</p>	
<p>TRANSPORTATION</p>	<p>Vehicle passengers must wear masks</p>	
<p>AMONG WALES RESIDENTS</p>		
<p>MASKS</p>	<p>RPA</p>	<p>CHSLD</p>
	<p>MANDATORY in common areas</p>	<p>NOT MANDATORY unless the resident leaves the unit</p>
<p>ACTIVITIES, MEALS, AND AMENITIES</p>		
<p>RPA MEALS IN THE DINING ROOM</p>	<p>PERMITTED with the following directives:</p> <ul style="list-style-type: none"> Please avoid large groups in the elevator and when entering the Dining Room Masks can be removed while eating and drinking A two-metre distance must be maintained between tables A one-metre distance must be maintained between residents <p>As of MONDAY, FEBRUARY 21st, 2022:</p> <ul style="list-style-type: none"> Maximum of ten people per table A one-metre distance must be maintained between tables 	
<p>ENTERTAINMENT</p>	<p>PERMITTED</p>	
<p>SINGERS</p>	<p>PERMITTED AS OF MONDAY, MARCH 14TH, 2022</p>	
<p>THERAPEUTIC POOL</p>	<p>PERMITTED</p>	
<p>LIBRARY/CINEMA/BILLARDS ROOM</p>	<p>PERMITTED</p>	

OTHER		
Services from interdisciplinary team and external professionals	PERMITTED	
USERS' COMMITTEE MEETINGS	PERMITTED	
PRIVATE SERVICES: Hairdresser, Massage Therapist, etc.	PERMITTED with the following directives: <ul style="list-style-type: none"> • Masks must be worn during appointments • Waiting rooms are permitted while respecting two-metre distancing 	
PRIVATE SERVICES in bedrooms or apartments	PERMITTED <ul style="list-style-type: none"> • Masks must be worn during services 	
VOLUNTEERS	PERMITTED <ul style="list-style-type: none"> • Proof of vaccination is required until Monday, March 14th, 2022 • Please follow sanitary measures 	
CONSTRUCTION EMPLOYEES FOR REPAIRS OR RENOVATION	PERMITTED	
RESIDENTS' LAUNDRY DONE BY FAMILY MEMBERS	PERMITTED	
DELIVERIES	PERMITTED	
GOVERNMENT VISITS	RPA	
	CHSLD	
	ACCREDITATION CANADA EVALUATIONS PERMITTED	ACCREDITATION CANADA EVALUATIONS SUSPENDED until Thursday, March 31 st , 2022
	CERTIFICATION VISITS PERMITTED	MSSS VIGILANCE VISITS PERMITTED
	MSSS INSPECTIONS SUSPENDED until Monday, March 14 th , 2022, unless for emergency purposes	
MSSS EVALUATIONS ON QUALITY SUSPENDED until Monday, March 14 th , 2022		