

Cleveland, Wednesday, February 3, 2021

Family Members

RE: THIRTY-EIGHTH WALES COVID-19 UPDATE CONFIRMED CASE

Dear Family Members,

We have been informed this evening that one of our residents tested positive for COVID-19. This confirmed case is our very first among RPA residents (Manning 2). The resident was sent to the hospital this morning for an evaluation and through routine hospital protocol, the resident was tested for Covid-19 and later confirmed infected. It is important to note that the resident shows no symptoms associated with COVID-19 and a second screening will be processed tomorrow morning.

Please rest assured that our residents and employee's safety maintains our priority. This evening Shaw/Manning two was immediately put under complete quarantine and a mass testing employees and residents living on Shaw/Manning 2 will be processed. We are working closely with the Regional Director of Public Health to best apply the latest Ministry of Health and Social Services (MSSS) COVID-19-related recommendations.

Primary caregivers wishing to visit their loved one on Shaw/Manning 2, must first schedule an orientation on the strict measures in place with Vicky Gingras through her assistant, Erica Vander Wal, at evanderwal@waleshome.ca or 819-826-3266 extension 248 **prior to visiting**.

Please do not hesitate to communicate with your loved ones regularly via telephone or videoconference. For help setting up a virtual visit, please contact our System Administrator Chase Clifford at cclifford@waleshome.ca or 819-826-3266 extension 264.

By respecting these measures, together we will combat the virus and allow our environment to return to "normal" as quickly as possible. I will keep you informed of developments in the coming days.

Thank you for your understanding and cooperation,



Brendalee Piironen
Executive Director
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