

Cleveland, Thursday, February 4<sup>th</sup>, 2021

Family Members

**RE: THIRTY-NINTH WALES COVID-19 UPDATE**

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Dear Family Members,

We have been in contact with Public Health several times today. They have *strongly* recommended that residents living in the RPA self-isolate. In the event of another confirmed case, isolation will become mandatory for Shaw and Manning residents, including those living in apartments. The hospital informed us today that the resident who tested positive will *not* be retested.

Employees working on Shaw and Manning 2, including food services, will be tested tomorrow morning starting at 9:00 a.m., followed by residents living in the RPA. Effective immediately, we have suspended activities on Shaw and Manning 2. The Wales has a telephone meeting with Public Health on Sunday afternoon at which time they will share the results of this mass testing and will provide us with the correct procedure to follow. We will send you another letter with this information after the meeting.

Residents who wish to go outside for a walk must ensure proper hand hygiene, wear a face mask, and go directly outside. They should avoid common areas and walk alone or respect a two-metre distance from others. A representative from the CIUSSS will be onsite tomorrow for a scheduled inspection regarding infection control.

Public Health has advised that residents living in RPAs are priority for vaccination followed by healthcare workers. We will receive an official vaccination date upon the arrival of sufficient vaccines in Québec.

Primary caregivers wishing to visit their loved one on Shaw and Manning 2 must first schedule an orientation on the strict hygiene and personal protective equipment measures in place with Vicky Gingras through her assistant, Erica Vander Wal, at [evanderwal@waleshome.ca](mailto:evanderwal@waleshome.ca) or 819-826-3266 extension 248 *prior* to visiting.

Please do not hesitate to communicate with your loved ones regularly via telephone or video call. For help setting up a virtual visit, please contact our System Administrator Chase Clifford at [cclifford@waleshome.ca](mailto:cclifford@waleshome.ca) or 819-826-3266 extension 264.

We understand this is very upsetting news and that your family is very concerned about your loved one. Our priority is to stop the transmission of this virus and maintain our residents' and employees' safety. Should you have any questions or concerns, please do not hesitate to contact me at the coordinates below.

Regards,



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