

Cleveland, Tuesday, February 9th, 2021

Family Members

RE: FORTY-FIRST WALES COVID-19 UPDATE

Dear Family Members,

Good news: I am happy to inform you that the 133 employee and resident COVID-19 tests processed on Friday came back negative! Also, I am delighted to share that the resident who tested positive while at the hospital last week has since tested negative *twice*.

Public Health is waiting for confirmation of a second mass screening of Manning and Shaw 2 residents and employees, which will be processed on Monday, February 15th or Tuesday, February 16th. Strict isolation measures remain in place on this unit until further notice, including residents self-isolating in their rooms. Residents will be informed of the screening date and time as soon as the CIUSSS confirms.

We continue to maintain Public Health measures to reduce COVID-19's spread and impact, such as:

- Enhanced infection control and trainings for employees, volunteers, and primary caregivers
- Screening residents, staff, and primary caregivers for an expanded list of symptoms
- Personal protective equipment use
- Restricted visitation and entry to the building
- Testing employees and residents for COVID-19 based on current protocols
- Postponing communal activities

This afternoon, the Provincial Government announced that Québec surpassed 10,000 deaths related to COVID-19. Although we are relieved by the negative results from our mass testing and the hospitalized resident, we remain realistic that our fight is far from over and we cannot let our guard down. Please see the back of this letter for updated guidelines to protect our residents.

We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news for more information. Please communicate regularly with your loved one via phone or video chat. Please contact our System Administrator, Chase Clifford, at cclifford@waleshome.ca or 819-826-3266 extension 264 for assistance if necessary. Our residents so appreciate the connections they have with family members and the community at large!

Thank you for your confidence and understanding during this unprecedented time. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below.

Sincerely,



Brendalee Piironen
Executive Director

bpiironen@waleshome.ca 819-826-3266 extension 247

Updated Infection Prevention Guidelines for Activities and Therapy

Please see the updated guidelines below concerning activities and therapy. Please note that Manning and Shaw 2 *cannot* participate in any of the below due to the strict quarantine measures currently in place on this unit until further notice.

- **Group activities** are permitted to prevent de-conditioning of physical, cognitive, and mental health. Activities must be *supervised* and occur with a maximum of ten residents from a single unit. Residents must wear a mask and respect a two-metre distance from each other. Activity Coordinators and Caregivers must ensure that materials are not shared between residents.
- The **Therapeutic Pool** may be used for *supervised* Therapy *only*. One resident may be in the pool at a time and must keep their mask on. The **locker rooms** are closed.
- **Complementary therapies** such as **Music** and **Zootherapy** are not permitted.
- The **Hairdresser** may return to the Wales. Services must be provided in the Beauty Parlor. A maximum of one resident at a time may be in the salon and they must wear their mask at all times.
- **Volunteers** can return in limited quantities if they take an infection prevention training with the Director of Health Services, Vicky Gingras.
- **Deliveries** for residents are permitted if they are disinfected or remain at door number one for twenty-four hours prior to distribution.
- **Animals** are not currently permitted at the Wales.
- The **Main Dining Room** is closed; therefore, RPA residents must eat in their rooms. CHSLD residents may eat in their dining rooms if they are two metres apart.
- The **Library** and **Billiards Room** are open for individual use. Residents must disinfect before leaving the room.
- The **Cinema** is closed.
- **Walks in hallways** are permitted if residents remain two metres from each other and wear their masks.

