



Cleveland, Friday, January 21st, 2022

RE: NINETY-SIXTH WALES COVID-19 UPDATE

Dear Residents, Employees and Family Members,

The employee with the pending result tested negative for Covid-19. This week, an additional 54 employees were fitted for an N95 mask.

Employees returning to work from their Covid-19 quarantine must wear an N95 mask if they are showing symptoms (not including cough, loss of smell and/or taste) and must isolate themselves while on break (5 days); the Chapel on 4th floor has been assigned as the designated break space.

Yesterday, we were advised by Public Health that half of the senior healthcare facilities located in Estrie are considered in a COVID-19 outbreak. The measures for those working in a *Green Zone* have been updated; employees must continue to wear eye protection (goggles/visor) and can now wear a surgical mask instead of an N95. Preventive isolation/Yellow Zone: employees must wear an N95 mask, visor, yellow gown, and nitrile gloves while providing care or services in the resident's room. Currently there is only one resident in our CHSLD under preventive isolation.

Visiting hours for PRIMARY CAREGIVERS (no visitors are authorized at this time):

Friday to Wednesday	Daily break schedule	Thursdays	Thursday's break schedule
• 9 - 12 PM	• 10 - 10:15 AM	• 9 - 12 PM	• 10 to 10:15 AM
• 12:45 to 5 PM	• 3 to 3:15 PM	• 12:45 - 5 PM	• 3 to 3:15 PM
		• 5:45 - 8 PM	• 5 to 5:45 PM

The Visit Coordinator must be at their desk when visitors sign in and out. If the visit coordinator is on break, <u>visitors must wait for their return</u>. If primary caregivers are helping during mealtime, they must wait for the Visit Coordinator's return prior to leaving the building. Primary caregivers must leave the building BEFORE the end of visiting hours. Primary caregivers are not allowed to remove their mask at any time during the visit including those visiting in palliative care (no eating or drinking is permitted regardless of time or length of visit).

We are honoured and humbled to take care of our community; we own this responsibility with humility. Our advice to our community, now more than ever, is to please stay at home (don't socialize), get vaccinated/boosted as soon as possible and wear a mask in public indoor spaces. Above all, please be kind to one another as we are truly in this together.

We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns (my coordinates are listed below). You can also visit our website for updates: www.waleshome.ca/all-the-news.

Regards,

Brendalee Piironen

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Executive Director

bpiironen@waleshome.ca

819-826-3266 extension 247

cell: (819) 570-5587