

Cleveland, Monday, January 11th, 2021

Family Members

RE: THIRTY-FIFTH WALES COVID-19 UPDATE

Dear Family Members,

This weekend, Public Health informed us that group activities in senior care residences are prohibited for one month. We will continue to hold events such as bingo, exercises, and yoga by having each resident participate from their doorway, thus ensuring adequate physical distancing. We realize that these measures are not ideal, but we must respect Public Health regulations.

Visiting hours: (visitation is still not permitted during resident mealtimes *unless* authorized)

- Friday to Wednesday: 9:00 a.m. to 11:45 a.m. and 12:30 p.m. to 5:00 p.m.
- Thursdays: same schedule as above with the addition of 5:45 p.m. to 7:30 p.m.

The CIUSSS informed us that vaccinations for CHSLD Wales Inc. residents are tentatively scheduled for Monday, January 18th, 2021; we will confirm closer to this date. Please rest assured we remain in close communication with health officials to ensure we take the appropriate steps under the current circumstances. We understand that this situation is serious and might be frightening for most of you. We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news.

Please communicate regularly with your loved one via phone or video chat. Please contact our System Administrator, Chase Clifford, at cclifford@waleshome.ca or 819-826-3266 extension 264 for assistance if necessary. I would like to thank you for your support and understanding during these difficult times.

Sincerely,



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