

Cleveland, Friday, January 15th, 2021

Residents and Family Members

RE: THIRTY-SIXTH WALES COVID-19 UPDATE

Dear Residents and Family Members,

Yesterday, the Provincial Government announced the following in their press conference:

- The second dose of COVID-19 vaccinations will be administered forty-two to ninety days after the first dose
- Administration of COVID-19 vaccinations will begin in RPAs on January 25th, 2021
- The heartbreaking decision to close RPA Dining Rooms for one month was taken due to the numerous recent outbreaks in seniors' residences

The CIUSSS informed us this morning that the vaccinations for CHSLD Wales Inc. residents are scheduled for Wednesday, January 20th, 2021.

We have been inspected seventeen times since the pandemic's start, on both a planned and surprise basis. Yesterday, two Public Health representatives inspected the entire building to ensure the Wales respects government regulations. Both inspectors were very impressed with our infection prevention and control measures and noted that many recommendations were implemented here before they were government mandated. We expect these "vigilance visits" to occur on a biweekly basis.

Visiting hours: (visitation is not permitted during resident mealtimes *unless* authorized)

- Friday to Wednesday: 9:00 a.m. to 11:45 a.m. and 12:30 p.m. to 5:00 p.m.
- Thursdays: same schedule as above with the addition of 5:45 p.m. to 7:30 p.m.

We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns. Please feel free to visit our website at www.waleshome.ca/all-the-news for more information.

Please communicate regularly with your loved one via phone or video chat. Please contact our System Administrator, Chase Clifford, at cclifford@waleshome.ca or 819-826-3266 extension 264 for assistance if necessary. I would like to thank you for your support and understanding during these difficult times.

We believe that the COVID-19 vaccine offers great hope to turn the tide of the pandemic. There is light at the end of the tunnel, and we will get there by taking this path together.

Sincerely,



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Executive Director

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