

Cleveland, Thursday, January 7th, 2021

RE: THIRTY-FOURTH WALES COVID-19 UPDATE

Dear Family Members,

Happy New Year! 2020 is behind us with many lessons learned. I hope that we slowly begin to find a new normal as the horizon brightens with the vaccination process underway.

The below figures are the Wales's COVID-19 testing statistics as of today:

- 190 residents tested negative including:
 - Two mass testing sessions in the CHSLD, on Nortons 1 and 2, yielding 167 negative test results
 - Twenty-three RPA residents tested negative
- Four employees tested positive for the virus; these employees have since recovered

As per government regulations, effective Saturday, January 9th, 2021, most of the province will be subject to a month-long 8:00 p.m. to 5:00 a.m. curfew. Beginning Saturday and until further notice, designated primary caregivers can visit daily from 9:00 a.m. until 5:00 p.m.; on Thursdays, visitation is extended until 7:30 p.m. Primary caregivers *must* follow personal protective equipment guidelines during their visits, including proceeding directly to the designated resident's room and visiting that individual *only*.

We were informed this afternoon that Shaw and Manning residents must eat in their rooms effective Saturday, January 9th, 2021 for one month. Please note that additional protective measures may be implemented tomorrow; the Wales follows Public Health recommendations closely and will keep you informed of any changes.


Provincial plans for vaccinations in CHSLDs and RPAs are ramping up. Specific details are not yet available, but we believe the residents living in the CHSLD will be vaccinated next week and RPA residents and employees by the end of the month. I am pleased to advise that many of our employees have received their first COVID-19 vaccine dose with no side effects.

We are incredibly proud of how our employees managed during the holidays. They demonstrated extraordinary teamwork as they worked to meet the additional workload's demands to their already busy schedules.

There is still a long way to go before we can take a deep breath and say this pandemic is over. For now, we show our gratitude and appreciation for navigating the last ten months and will celebrate where and when we can.

Thank you for working with us during this unprecedented time, for your understanding that some of the guidelines in place are mandated by the province, for your kindness, and your encouragement. Please remember to wash your hands and wear your mask responsibly.

Warmest regards for the New Year to you and your family,



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