

Cleveland, Thursday, July 22nd, 2021

Residents and Family Members

RE: SIXTIETH WALES COVID-19 UPDATE

Dear Family Members,

Public Health has once again updated Green Zone COVID-19 measures and the news is good! Please read the grid below for more details. Changes are highlighted in yellow.

Effective immediately, residents who are fully protected against COVID-19 no longer need to wear masks at the Wales unless they are receiving close care or services or are attending an event where they will be singing. As our current residents are fully protected, this new rule applies to the entire Wales resident population and the grid has been adapted accordingly.

Visitors who are *fully* protected do not have to distance themselves from the residents and may now remove their masks in residents' rooms or when visiting outside. Proof of protection must be submitted to either our Administrative Summer Student, Myriam Elkas, at melkas@waleshome.ca or given to our Visitor Coordinator at Door Number One. Once we receive evidence, a coupon will be issued stating you are authorized to remove your mask and do not have to distance while in the resident's room or outside. Please note that you must still wear your mask and distance yourself from others in common areas and when circulating. Please keep your coupon handy whenever you are on the Wales grounds as employees may ask you to show the card at any time. Fully protected visitors are also permitted to eat in the dining rooms at a table with their specific resident *only*.

If you are not fully protected or do not supply proof of your immunization or positive COVID-19 result, you must continue to wear your mask and maintain a *two-metre* distance from others. Please note that Public Health just increased the physical distancing for non-protected visitors from one to *two metres*. Wales employees and volunteers must continue to wear masks, regardless of their protection status.

To be considered fully protected, you must fall into one of the following categories:

1. You received your second vaccine dose against COVID-19 seven or more days ago
2. You received a Johnson & Johnson vaccine fourteen or more days ago
3. You tested positive for COVID-19 via a Nucleic Acid Amplification Test (NAAT) less than six months ago
 - a. This scenario does not apply if you were not confirmed positive via a NAAT (for example, if Public Health asked you to isolate due to contact with a positive case)
 - b. This scenario is not dependent on vaccination status
4. You tested positive for COVID-19 via a NAAT more than six months ago *and* you received one dose of a vaccine against COVID-19 seven or more days prior to your visit
 - a. This scenario does not apply if you were not confirmed via a NAAT

CHSLD residents are now permitted to resume attending activities in the Main Living Room and other common areas with the RPA residents. They may also visit on the Shaw and Manning wings as before the pandemic. We are so excited to see them mingling throughout the building again!

Another positive note is that the Government of Canada will give a one-time payment of \$500.00 to seniors who were born on or before June 30th, 1947. No action is required, as the funds will automatically be deposited in the seniors' bank accounts, much like their Old Age Security pension, on August 16th, 2021. The Government budgeted these \$500.00 payments to account for the high costs of living for older seniors.

We will now have petty cash available through our Receptionist, Kristie Wright, in the Main Lobby, as was the case in pre-pandemic times. If residents wish to withdraw money from their petty cash accounts, they may see Kristie.

As exciting as these new measures are, I ask that you remain vigilant as this virus is still unknown in many ways and we want to protect our residents and employees to the best of our abilities. Any unprotected visitor not respecting the measures will have their visitation rights suspended. Please note that if we have a suspected case of COVID-19, residents and visitors will be expected to wear a mask and maintain a two-metre distance from others; measures are subject to change, as necessary. Thank you for what you do to keep the Wales safe during these challenging times! We appreciate your efforts and understanding.

Sincerely,



Brendalee Piironen
Executive Director
bpironen@waleshome.ca
819-826-3266 extension 247

Visitors and external service providers *must* receive a training on the use of Personal Protective Equipment (PPE) prior to visiting or providing services to Wales residents **if they are under isolation**. An appointment can be scheduled through Health Services Assistant Ms. Erica Vander Wal at evanderwal@waleshome.ca or 819-826-3266 extension 248.

Directives applicable to the Wales Home & CHSLD Wales	Level One (Green)
Measures	
Résidence Wales Home and CHSLD Wales Inc.	
Maintain a daily log of primary caregivers, visitors, and external service providers	MANDATORY
Certification and Accreditation visits	PERMITTED
Inspections by the MSSS, CNESST, CIUSSSE-CHUS, MAPAQ	PERMITTED
Ministerial visits	PERMITTED
Access to the Wales for visits and outings	
Visitors	
Visiting hours	<ul style="list-style-type: none"> • Thursdays from 9:00 a.m. to 10:00 a.m., 10:15 a.m. to 12:00 p.m., 12:45 p.m. to 3:00 p.m., 3:15 p.m. to 5:00 p.m., and 5:45 p.m. to 8:00 p.m. • Friday to Wednesday from 9:00 a.m. to 10:00 a.m., 10:15 a.m. to 12:00 p.m., 12:45 p.m. to 3:00 p.m., 3:15 p.m. to 5:00 p.m. • Hours do not change on statutory holidays. • The Visit Coordinator <i>must</i> be at Door Number One when visitors sign in and out. If visitors stay during meals, they must wait for the Visit Coordinator's return prior to leaving the building. • Visitors must be outside the building BEFORE the end of visiting hours, so prior to 8:00 p.m. on Thursdays and before 5:00 p.m. any other day.
Visiting pets	Permitted

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.

Directives applicable to the Wales Home & CHSLD Wales	
Level One (Green)	
Measures	
Visits inside the building in common areas including the dining rooms, hallways, and living rooms	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Visitors must respect measures including hand hygiene, wearing a mask, and two-metre distancing from others, regardless of the visitor's level of protection. • A maximum of four visitors are authorized to be in the dining room and share a table with a resident if they are fully protected.
Outdoors, on the Wales grounds	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Fully protected visitors are authorized to remove their mask once outside and do not have to distance from residents. • Non-protected visitors are authorized to remove their mask only if they are seated at least two metres from the resident. • Group visits for non-protected visitors are authorized at Door Number One ONLY, at the picnic tables or lounge area. • Non-protected visitors: To visit the Pond and Petting Zoo, the resident can only be accompanied by visitors from one address. • Appointments are STRONGLY recommended, otherwise there is no guarantee of available space for outdoor visitation. • To book an appointment, please call Erica. • Maximum of nine people, excluding resident(s), at designated spaces ONLY, as employee supervision is required. • Visitors must register in the Visitor Log. • No limit of visits per resident per day.
Among Wales residents	
Visits inside another resident's room	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or maintain distance. • Visitor log no longer required for resident-to-resident visits.

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.

Directives applicable to the Wales Home & CHSLD Wales	Level One (Green)
Measures	
Others	
Regular interdisciplinary team professionals: Occupational Therapist, Physiotherapy Technologists, Social Workers, Nutritionist	PERMITTED
External Professionals: Dentist, Orthotist, Podiatrist	PERMITTED
Users' Committee Members or other residents	PERMITTED
Private services offered within the Wales like the Hairdresser with a designated Salon	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Resident and service provider must wear masks during the appointment. • Waiting room permitted.
Private services hired by the residents: footcare, hairdresser, or cleaning service in the resident's room or apartment	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents and service providers must wear masks while services are being rendered. • No limitation of services. • While respecting infection prevention measures.
Volunteers	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Volunteers must wear masks and maintain two metres from residents. • No limitation of volunteers. • While respecting infection prevention measures.
Construction, repair, or renovation workers	PERMITTED
Resident laundry done by family members	PERMITTED
Deliveries for residents like food, purchases, and goods brought in by family members	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Visitors can bring goods to residents while visiting. • No quarantine or disinfection required.

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.

Directives applicable to the Wales Home & CHSLD Wales	Level One (Green)	
Measures		
	<ul style="list-style-type: none"> Hand hygiene (visitor and resident) is required before and after manipulation of goods. 	
Temporary admissions - convalescence and respite	PERMITTED	N/A
Residents		
Walking on the grounds	PERMITTED	
Monitoring of symptoms	<p style="text-align: center;">DAILY</p> <ul style="list-style-type: none"> Screening of symptoms without temperature verification unless necessary. 	
Meals in the Dining Room	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> Residents do not need to wear masks or maintain distance in the Dining Room or elevators. Maximum of ten residents per table. Hand hygiene before and after meals, hand sanitizer when entering the dining room for RPA residents. 	
<u>INDOOR</u> physical and entertainment activities such as music therapy (without a singer) and zotherapy	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> Residents do not need to wear masks or maintain distance. Maximum of TWENTY-FIVE people attending the activity. Hand hygiene is required when entering the activity room or space. Shared objects are permitted with disinfection of items before and after the activity. Regular disinfection of high touch surfaces. 	
<u>OUTDOOR</u> physical or entertainment activities	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> Residents do not need to wear masks or maintain distance. 	

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.

Directives applicable to the Wales Home & CHSLD Wales	Level One (Green)
Measures	
	<ul style="list-style-type: none"> • Visitors are authorized to attend outdoor entertainment activities with residents if a minimum distance of two metres is maintained between seats and they wear a mask. • Under employees' or volunteers' supervision. • Maximum of FIFTY residents. • Shared objects are permitted with disinfection before and after the activity. Hand hygiene is required if shared objects.
Musical concerts with a live singer for indoor or outdoor entertainment	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Maintain a two-metre distance from the singer while seated. • If residents are singing along, they must wear a mask and maintain a two-metre distance between others.
Bingo while seated	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or maintain distance. • Disinfection after activity.
Therapeutic Pool	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or maintain distance. • Dressing room is open and must be cleaned regularly.
Library and living room	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or maintain distance. • Disinfect shared objects after use and disinfect high-touch surfaces.
Cinema room	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or distance.
Billiards room	<p style="text-align: center;">PERMITTED</p> <ul style="list-style-type: none"> • Residents do not need to wear masks or maintain distance. • Disinfect objects after each use.

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.

Directives applicable to the Wales Home & CHSLD Wales		Level One (Green)	
Measures			
Day Center		PERMITTED	N/A
Spiritual Services		PERMITTED <ul style="list-style-type: none"> Residents do not need to wear masks or maintain distance. 	
Day outings including restaurants and personal errands		PERMITTED <ul style="list-style-type: none"> Must respect Public Health regulations 	
Outings for less than twenty-four hours, like medical and notary appointments		PERMITTED	
Visits to family members' or friends' homes (private gatherings) <u>INSIDE</u> or <u>OUTSIDE</u> (regardless of the length of time)		PERMITTED <ul style="list-style-type: none"> Must respect Public Health regulations 	
Transportation		<ul style="list-style-type: none"> If both the resident and other passengers are fully protected, masks do not have to be worn when in the car. For non-protected visitors, both resident and visitors must wear masks while in the car. 	
Employees			
Change of clean clothes before and after each shift		RECOMMENDED BUT NOT MANDATORY	

PLEASE NOTE: since the Wales has two entities, the CHSLD and the RPA, and shares common areas for residents like the Therapy Room and Therapeutic Pool, and employees from both entities share break rooms, we must apply Public Health measures for CHSLDs as this clientele is at higher risk.

MSSS directives 2020-05-19.

Updated on 2021-07-22, changes are highlighted in **YELLOW** and effective as of Thursday July 22nd, 2021.