

Cleveland, Thursday, March 18th, 2021

Family Members

RE: FORTY-NINTH WALES COVID-19 UPDATE

Dear Family Members,

Today marks 371 days since the Wales implemented severe measures to protect our residents and employees from COVID-19; although we are hopeful, the fight is not over. Our government announced this week that each Quebecker wishing to be vaccinated will receive their first dose by June 24th, 2021.

Visiting: *(visitation still reserved for two primary caregivers and is not permitted during resident mealtimes unless authorized)*

- Friday to Wednesday: 9:00 a.m. to 11:45 a.m. and 12:30 p.m. to 5:00 p.m.
- Thursdays: same schedule as above with the addition of 5:45 p.m. to 8:00 p.m.

Primary caregivers cannot visit in the same twenty-four-hour period. These individuals must communicate amongst themselves to ensure there is no overlap. The alternate primary caregiver must advise our Health Services Assistant, Erica Vander Wal, to ensure they are registered at door number one at evanderwal@waleshome.ca or 819-826-3266 extension 248. If your family member is under isolation, please remember to make an appointment with Erica for a personal protective equipment training with our Director of Health Services, Vicky Gingras.

New visitation measures:

- Effective immediately, primary caregivers are authorized to bring items belonging to residents directly to their room or apartment. Items must be disinfected at door number one prior to delivery. Fresh fruit must be washed in the resident's room or apartment.
- Primary caregivers taking residents outside must respect a two-metre physical distance and keep their masks on for the entirety of their visit. If visitors wish to sit at the pond, for example, primary caregivers and residents must be two metres apart. Please use exit doors number one, three, or six when going outside.

Vaccinations:

We were informed that our CHSLD residents will receive their second COVID-19 vaccine dose within the next few weeks. Please note we have been advised that primary caregivers who received their first dose at the Wales will *not* be eligible for their second dose here as extra vaccines will not be guaranteed. The second dose in RPA will be scheduled in May.

We would like to thank you for your understanding and patience while we navigate the ever-changing COVID-19-related government directives. We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news.

Sincerely,



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