



Cleveland, Tuesday, March 29th, 2022

Residents, Employees, Family Members, and Volunteers

RE: 103RD WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

The Omicron COVID-19 variant is highly contagious and spreading rapidly throughout our community. Fortunately, no residents have the virus right now, however, more of our employees are testing positive for this strain than any other since the pandemic's start; please see the table below to understand our staffing situation since Friday, February 18th, 2022:

Department	Entity				Positive Test Date	Number of Employees	Symptoms
	CHSLD	RNI	RPA	Three Entities			
Activities	1				25/03/2022	1	Light
Administration (employee is currently working from home)				1	24/03/2022	1	Mild
Caregivers	1		2		18/02/2022, 21/02/2022, & 25/03/2022	3	Light
Food Services	1		1		25/03/2022 & 27/03/2022	2	Light & asymptomatic
Nurses				2	10/03/2022 & 26/03/2022	2	Very sick & light symptoms
Therapy				1	23/03/2022	1	Light symptoms
Totals	3	0	3	4		10	

Two symptomatic employees are also awaiting test results. Many of our positive employees are parents who contracted the virus from their children. Our priority of course remains to keep residents free from COVID-19, however, staffing is a preoccupation because of the shifts left unfilled due to required self-isolations.



Several visitors were observed lowering their masks to speak to residents or to eat or drink over the weekend. Please remember that our employees do *not* lower their masks to speak to residents, and they hear us perfectly well. Removing your mask in any way during your visit is not only unnecessary, but extremely unsafe given Omicron's contagiousness. Please keep your mask over your nose and mouth *constantly* during your visit. Please also remember to apply your personal mask *before* entering the building, *then* change to a clean procedural one provided by us. Failure to comply with these simple but important measures will result in immediate suspension of visitation rights. I am sorry for our strictness, but we must do what is in our power to protect our vulnerable clientele and employees.

Residents will be offered a fourth vaccine dose against COVID-19 on Tuesday, April 5th, 2022, at the following times:

- **Morning**: RPA residents
- **Afternoon**: CHSLD residents

Our RPA residents are being vaccinated before any other RPA because we requested that the CIUSSSE-CHUS inoculate our residents on the same day, regardless of entity.

Thank you for your understanding and cooperation with sanitary measures. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me, or visit our website at <https://waleshome.ca/all-the-news>.

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
Executive Director, Résidence Wales Home and CHSLD Wales Inc.
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