

Cleveland, Tuesday, March 9th, 2021

Family Members

RE: FORTY-SEVENTH WALES COVID-19 UPDATE

Dear Family Members,

This week marks the one-year anniversary of COVID-19 measures, both at the Wales and provincially. We feel hopeful that the number of positive cases will continue to decrease as more people become vaccinated, so that the pandemic can become part of our history. At this time in the Estrie, vaccinations are being offered to anyone seventy-five years of age and older.

Appointments for vaccination:

- **Online:** (*online appointments are preferred due to the volume of phone calls*)
 - **English:** www.quebec.ca/COVIDvaccine
 - **French:** www.quebec.ca/vaccinCOVID
- **Phone** (*please only call if you do not have access to the internet*): 1-877-644-4545

Visiting: (*visitation is still reserved for primary caregivers and is still not permitted during resident mealtimes unless authorized*)

- Friday to Wednesday: 9:00 a.m. to 11:45 a.m. and 12:30 p.m. to 5:00 p.m.
- Thursdays: same schedule as above with the addition of 5:45 p.m. to 8:00 p.m.

New visitation measures:

- Pets are now permitted to visit residents in their room or outside *only*.
- Primary caregivers from another province may visit, but this practice is *not* recommended.
- Primary caregivers are authorized to take their loved ones outside. Please read the table below:

	CHSLD	RPA
Do I have to inform the personnel on the unit that I am taking my loved one outside?	Yes	No
Does the resident have to wear a mask while outside?	Yes	Yes
Do I have to wear a mask while outside, even if I am two metres from the resident?	Yes	Yes

Manning renovations:

The Manning 1 and 2 renovations will resume within the next two weeks.

We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news.

Sincerely,



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