



Cleveland, Friday, November 19th, 2021

Residents, Employees, Family Members, and Volunteers

RE: SIXTY-NINTH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

I regret to inform you that we were notified late this morning of a confirmed COVID-19 among our employees; this individual works in our CHSLD. Please rest assured, we are in close communication with health officials to ensure we take the appropriate steps under the current circumstances. Our residents' and employees' safety remains our top priority. If a resident tests positive, we will notify them directly and contact their representative. We will continue to provide you with regular updates and will promptly inform you of any changes.

At this time, I would like to acknowledge the strength of our team. Each employee works tirelessly, using their energy and skills to meet residents' needs and ensure their safety and security. For that, I want to thank our employees who have adjusted their way of working over the past year and a half to continue supporting our residents. I am humbled to work alongside such a dedicated crew and appreciate their continued commitment to serve our community.

In these moments of uncertainty, there is one thing upon which you can count: our commitment resident and employee safety. Please do not hesitate to contact me with questions or concerns at the coordinates below. You can also visit our website for updates at <https://waleshome.ca/all-the-news>.

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
Executive Director

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819-826-3266 extension 247