



Cleveland, Thursday, April 14th, 2022

Residents, Employees, Family Members, and Volunteers

REGARDING: 112TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

Today, twenty-eight residents and one employee tested positive for COVID-19. On top of the stress caused by this outbreak and having to enforce overtime on our employees' weekends off, our Purchaser informed me that N95 mask costs have increased thirty percent to \$76.00 per box of fifty masks. After yesterday's update was published, two employees and one resident tested positive for the virus. Please see the table below for resident positivity statistics since Sunday, April 3rd, 2022:

Entity	Unit	Positivity Percentage	Total
CHSLD	Norton 1	9/32 = 28%	51/96 = 53%
	Norton 2	21/32 = 66%	
	Norton 3	21/32 = 66%	
RPA	Central	0/12 = 0%	43/93 = 46%
	Manning Basement	5/9 = 56%	
	Manning and Shaw 1	17/23 = 74%	
	Manning and Shaw 2	14/27 = 52%	
	Shaw Sub-Basement	0/3 = 0%	
	Shaw 3	2/8 = 25%	
	Shaw 4 and Mitchell Wing*	5/11 = 45%	
Total			94/189 = 50%

*One Shaw 4 and Mitchell Wing resident is out.

Since Sunday, April 3rd, 2022, nineteen employees have been out sick due to COVID-19. As of today, ten have returned for a total of fifty-three percent.

The following instructions must be followed for units under outbreak:

- I recommend that employees provide care and services to negative residents first and then move on to positive residents to reduce cross-contamination
- Employees must change their booties between rooms and their gloves between residents

Due to the number of positive cases on Norton 2 and the number of residents who cannot self-isolate, a *reverse* seclusion was implemented, meaning residents who are negative must remain in



their rooms and positive residents are free to roam the unit. Clean personal protective equipment is available outside of the unit at the main entry and in the stairwell off the solarium.

We advise Public Health Estrie of the Wales's COVID-19 situation daily. Today, they decided to mass test our negative residents. A CIUSSSE-CHUS team will be onsite tomorrow to examine these individuals, as tests d'amplification des acides nucléiques (TAAN) are more reliable than rapid tests. Positive and asymptomatic residents will be self-isolated sooner to prevent further spread.

During a virtual meeting with the CIUSSSE-CHUS today, they stated that over forty percent of seniors' residences are in COVID-19 outbreak. They expect to reach the peak in two weeks.

Please be cautious during Easter gatherings this weekend; if you are symptomatic, please self-isolate. Only primary caregivers are authorized to visit the Wales and social calls must take place in residents' apartments, suites, or bedrooms. Please respect the sanitary measures on each unit. There will be no COVID-19 update before Sunday.

Thank you for your understanding and cooperation. I appreciate your efforts to help us protect our residents and employees from this deadly virus. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below or visit our website at <https://waleshome.ca/all-the-news>. Please stay safe!

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
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