



Cleveland, Thursday, December 8th, 2022

Residents, Employees, Family Members, and Volunteers

REGARDING: 138TH WALES COVID-19 UPDATE

Dear Residents, Employees, Family Members, and Volunteers,

Since our last COVID-19 update over two months ago, eleven employees tested positive for the virus. This afternoon, one resident on Norton 3 and one on Shaw 1 also tested positive. Any resident who has been in close contact with these individuals, including their dining and activity partners, were tested and thankfully are negative. The positive residents were placed on isolation for ten days. Any employee entering these residents' rooms will wear full personal protective equipment. The negative residents, eight in the RPA and 2 on Norton 3, were placed on preventive isolation for five days, at which point they will be retested. Any resident on self-isolation will be closely monitored to prevent deconditioning. These positive cases are our first in the RPA since April 27th, 2022 and our first in the CHSLD since September 27th, 2022.

With the rising number of influenza and COVID-19 cases in our region, I would like to remind our visitors of our regulations, as they have not always been respected of late. Please note that a failure to comply with Public Health regulations at the Wales will result in visit privileges being revoked. These measures include:

- Wearing a mask to enter the building
- Changing your mask to a clean procedural one provided by the Wales at the entrances
- Keeping the procedural mask over your nose and mouth for your *entire* visit
 - As you cannot remove your mask while at the Wales, eating and drinking are *not* permitted – masks cannot be lowered for *any* reason
- Frequent hand hygiene is important, either with soap and water in the residents' room, suite, or apartment or hand sanitizer, located throughout the common areas

We will keep you updated as this situation progresses. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below or visit our website at <https://waleshome.ca/all-the-news>. Thank you for helping keep our residents and employees safe!

Sincerely,

A handwritten signature in blue ink that reads "Brendalee Piironen".

Brendalee Piironen
Executive Director

bpironen@waleshome.ca

819-826-3266 extension 247