

Cleveland, Tuesday, December 15th, 2020

Family Members

RE: TWENTY-NINTH WALES COVID-19 UPDATE

Dear Family Members,

Just before supper this evening, we learned of our fourth confirmed case of COVID-19 among our employees; this individual works in our CHSLD, on Norton 1. Our Director of Health Services was in immediate communication with public health and is waiting for confirmation for screening of our residents and employees. Please note that the employee who tested positive worked without symptoms, but public health advises that the employee may have been contagious three days prior to testing. Strict precautionary measures have been implemented as per public health regulations including employees must always change gowns and gloves in between resident/room. Until all tested employees receive their results, Norton 1 will use the CHSLD locker room as their break room. Unfortunately, visitation will continue to be *suspended* for both the Résidence Wales Home and CHSLD Wales Inc. for a minimum of two more weeks and tomorrow's Norton 1 Christmas party will be postponed until further notice.

On a positive note, I am pleased to advise that all residents living on Norton 2 have tested negative for Covid-19 and there remains only one pending result amongst the employees who were tested. Today we were inspected by public health (infection prevention Nurse) on our protocols and measures in place regarding Covid-19. The only recommendation was to increase visual signage in the CHSLD including hand washing, installation and removal of face masks and reminders of 2-metre distancing.

The holidays are upon us and everything is different this year. During this time, we remain grateful for each one of our residents, their families, and our employees. We realize how difficult it is not to see your loved one in person during this holiday season. To bring a bit of normalcy and celebration to the holidays, we will be happy to deliver your gifts to your loved one. Please leave parcel(s) at door number one (1) and ensure you include a note attached indicating the resident name and date of delivery. Please have Christmas gifts delivered to us by December 21st.

We will continue to provide you with regular updates and will promptly notify you of any changes. Please do not hesitate to contact me with questions or concerns. You can also visit our website for updates at www.waleshome.ca/all-the-news.

Sincerely,



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