

Cleveland, Thursday, April 2nd, 2020

Family Members

RE: COVID-19

Dear Family Members,

This afternoon, Mr. Legault announced that 5,518 Quebecers have tested positive for Covid-19, an increase of 907 cases since yesterday. 404 cases are in the Estrie compared to 379 yesterday. There are currently 365 Quebecers hospitalized, including ninety-six in intensive care. The Government sadly announced three new deaths for a total of thirty-six in our province, four of which were from the Estrie.

The Government will now prioritize testing on healthcare workers, hospital patients, and people in long-term care facilities. Any Wales Home employee who shows signs of a fever, cough, difficulty breathing, sore throat, or sudden loss of smell or taste will be tested that same day.

The Government has asked all senior healthcare providers to put measures in place as if Covid-19 had already entered the facility. Since Covid-19 is spreading in the community and cannot be differentiated from a regular cold or flu the Government has mandated all residents and healthcare employees to be tested as soon as they show cold or flu-like symptoms. Today, five residents were tested: three in the Résidence and two in the CHSLD. Although these residents were showing signs of improvement since yesterday, they were all tested as per government regulations. To date, we have no employees or residents with a positive confirmation, but several results are pending. This afternoon, one of our employees received confirmation of a negative result within twenty-four hours of testing.

Residents with cold or flu symptoms will follow the standard quarantine procedure of staying in their room and receiving tray service to limit the spread of germs. The new measures are that the resident must be tested for Covid-19 and, until results confirm a negative diagnosis, the resident must stay in their room with the door closed.

These are unique and stressful times; take care of yourselves and your families both physically and mentally, stay in contact with your loved ones, and reach out to support one another.

Best regards and stay safe,



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