

Cleveland, Monday, February 15th, 2021

Family Members

RE: FORTY-SECOND WALES COVID-19 UPDATE

Dear Family Members,

This morning, three CIUSSS employees tested our employees and residents working and living on Shaw and Manning 2 for COVID-19. We expect results to be available within the next few days; until then, this unit remains under strict quarantine.

One of our Hairdressers, Réjeanne, will return to the Wales on Tuesday, February 16th. Réjeanne, will schedule appointments for our RPA residents on Tuesdays and Wednesdays and for CHSLD residents on Fridays; she will contact units to prioritize the needs. Please note that appointments can be taken in the Wales Home Hair Salon *only*; the Salon will be closed on Mondays, Thursdays, and weekends. The below measures *must* be respected by any resident wishing to visit the Hair Salon:

- Residents must wash their hands with soap and water before leaving their room or apartment
- One resident is allowed in the Salon at a time
- Loitering outside the Salon is not permitted
- Residents must use hand sanitizer before entering the Salon
- Residents must wear their mask for their *entire* appointment

Please note that Réjeanne must disinfect equipment between each resident and wear protective equipment, including a gown, shield, and mask.

We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news for more information. Please communicate regularly with your loved one via phone or video chat. Please contact our System Administrator, Chase Clifford, at cclifford@waleshome.ca or 819-826-3266 extension 264 for assistance if necessary. Our residents so appreciate the connections they have with family members and the community at large!

Thank you for your confidence and understanding during this unprecedented time. If you have any questions or concerns, please do not hesitate to contact me at the coordinates below.

Sincerely,



Brendalee Piironen
Executive Director

bpironen@waleshome.ca

819-826-3266 extension 247