

Directives applicable to the Wales Home and CHSLD Wales	
Visitation	
Visiting Hours	<ul style="list-style-type: none"> • Thursdays from 9:00 a.m. to 12:00 p.m., 12:45 p.m. to 5:00 p.m., and 5:45 p.m. to 8:00 p.m. • Friday to Wednesday from 9:00 a.m. to 12:00 p.m., 12:45 p.m. to 5:00 p.m. • Hours do not change on statutory holidays. • The Visit Coordinator must be at their desk when visitors sign in and out. If the visit coordinator is on break, visitors must wait for her to return. Break times are: <ul style="list-style-type: none"> → 10:00 – 10:15, 3:00 – 3:15 and on Thursdays: 5 – 5:45 • If visitors are helping during mealtime, they must wait for the Visit Coordinator's return prior to leaving the building. • Visitors must leave the building BEFORE the end of visiting hours (prior 5:00 p.m. or 8:00 p.m. on Thursdays).
Visiting Pets	PERMITTED
Visits inside the building in common areas, including the dining rooms, hallways and living rooms	NOT PERMITTED
<p>Visits inside the resident's room only (Does not apply if resident is on preventive isolation)</p> <p>Definition of PRIMARY CAREGIVERS: considered as essential visitors who provide direct care to residents. They may include family members or friends who support daily living activities, cognitive stimulation, communication, meaningful connections, and decision-making assistance. New regulations do not permit general visitation at the Résidence Wales Home or CHSLD Wales Inc.; only <i>primary caregivers</i> are authorized to visit.</p>	<p>PERMITTED PRIMARY CAREGIVERS ONLY:</p> <ul style="list-style-type: none"> • The establishment must ensure primary caregivers understand the measures and proper use of personal protective equipment. • A primary caregiver that cannot provide their vaccine passport and ID will be denied entry. • Primary caregivers must respect a 2-metre distance. • Inside visits are authorized in bedroom/apartment only • RPA: A maximum of 4 primary caregivers must be identified for each resident. 1 primary caregiver will be authorized to visit the resident with a maximum of 2 primary

	<p>caregivers per day. One primary caregiver can visit multi times in the same day.</p> <ul style="list-style-type: none"> • CHSLD: A maximum of 4 primary caregivers must be identified for each resident. 1 primary caregiver will be authorized to visit the resident with a maximum of 1 primary caregivers per day. One primary caregiver can visit multi times in the same day.
<p>Visits to a resident on isolation and/or on a unit with an outbreak</p>	<p>PERMITTED with the following directives:</p> <ul style="list-style-type: none"> • A maximum of 4 primary caregivers must be identified for the resident, and only 1 primary caregiver will be authorized to visit the resident per day and must be trained on proper use of personal protective equipment – this person can visit multi times in the same day. • Prior to visiting, the primary caregiver must be made aware of the proper application and measures regarding Personal Protective Equipment (PPE). If needed, an appointment can be taken through Health Services Assistant, Erica Vander Wal at evanderwal@waleshome.ca or by phone at 819-826-3266 ext. 248.
<p>Outdoor visits, on the Wales Home grounds</p>	<p>PERMITTED</p> <ul style="list-style-type: none"> • Same directives as above
<p>Outings</p>	
<p>Outings for personal errands or appointments (accompanied or not)</p>	<p>CHSLD: NOT PERMITTED RPA: PERMITTED</p>
<p>Transportation</p>	<p>The driver, resident (and other passenger(s)) in the vehicle must wear their mask.</p>
<p>Outings to a restaurant and/or a private residence INSIDE OR OUTSIDE</p>	<p>CHSLD: NOT PERMITTED RPA PERMITTED with the following directives:</p> <ul style="list-style-type: none"> • A resident with no symptoms and no close contact with a person positive to COVID-19 monitor symptoms for 14 days. • A resident without symptoms but had close contact with a person who tested positive with COVID-19 must be put on preventative isolation of 10 days. A negative test result is required between the 8th and 9th day after admission to lift

	<p>the isolation. Surveillance of symptoms must be done for 14 days.</p> <ul style="list-style-type: none"> • A resident with symptoms must be put on preventive isolation. If the resident can not respect the rules of isolation, the CIUSS must immediately be notified
Among Wales Residents	
Visits inside another resident's room (regardless of floor/unit)	<p>PERMITTED with the following directives:</p> <ul style="list-style-type: none"> • Residents must wear a mask and distance 2-metres from the resident
Circulating throughout the building (in hallways, common areas)	<ul style="list-style-type: none"> • Residents must wear their mask
Activities, Meals and Amenities	
Walking on the grounds	PERMITTED
Monitoring of Symptoms	DAILY
Meals in the dining room	<p>PERMITTED with the following directives:</p> <ul style="list-style-type: none"> • Residents must wear their mask, maintain a 2-metre distance, and avoid large groups in the elevator when going to the dining room. • Residents must be 2-metres apart while seated at table, plexiglass can be used if measures can't be respected. • Masks can be removed only once seated. • 1-metre distance between each table
Physical and entertainment activities, such as music therapy (without a singer) and zootherapy	<p>PERMITTED</p> <ul style="list-style-type: none"> • Residents must wear their mask and maintain a 2-metre distance from others. • Maximum of TWENTY-FIVE people attending the activity. • Hand hygiene is required when entering the activity room or space. • Shared objects are permitted with disinfection of items before and after the activity. • Regular disinfection of high touch surfaces.
Bingo while seated	<p>PERMITTED</p> <ul style="list-style-type: none"> • Residents must wear their mask and maintain a 2-metre distance from others. • Disinfection after activity.

Therapeutic Pool	<p>PERMITTED</p> <ul style="list-style-type: none"> Residents must wear their mask and maintain a 2-metre distance from others. Dressing room is open and must be cleaned regularly.
Library and living room	<p>PERMITTED</p> <ul style="list-style-type: none"> Residents must wear their mask and maintain a 2-metre distance from others. Disinfect shared objects after use and disinfect high-touch surfaces.
Cinema room	NOT PERMITTED
Billiards room	NOT PERMITTED
Spiritual Services	<p>PERMITTED</p> <ul style="list-style-type: none"> Residents must wear their mask and maintain a 2-metre distance from others.
Others	
Regular interdisciplinary team professionals: Occupational Therapist, Physiotherapy Technologists, Social Workers, Nutritionist	PERMITTED
External Professionals: Dentist, Orthotist, Podiatrist	PERMITTED
Users' Committee Members or other residents	Virtual meetings only
Private services offered within the Wales like the Hairdresser with a designated Salon	<p>PERMITTED with the following directives:</p> <ul style="list-style-type: none"> Resident and hairdresser must wear a mask during the appointment. Waiting room is permitted. All residents must be wearing masks and chairs must be 2-metre apart from each other.
Private services hired by the residents: footcare, hairdresser, or cleaning service in the resident's room or apartment	<p>PERMITTED</p> <ul style="list-style-type: none"> Resident and service provider must wear their masks while services are rendered, even inside the resident's room. No limitation of services. While respecting infection prevention measures.

<p>Volunteers</p>	<p>PERMITTED</p> <ul style="list-style-type: none"> • Volunteers must wear masks and maintain two-metre from residents. • No limitation of volunteers. • While respecting infection prevention measures.
<p>Construction, repair, or renovation workers</p>	<p>EMERGENCIES ONLY</p>
<p>Resident laundry done by family members</p>	<p>PERMITTED</p>
<p>Deliveries for residents like food, purchases, and goods brought in by family members</p>	<p>PERMITTED except furniture deliveries</p>
<p>Government visits</p>	<p>CHSLD: No accreditation visits RPA: Certification visits authorized unless units are under quarantine CHSLD & RPA: MSSS visits not authorized unless for emergency concerns</p>