

Cleveland, Friday, March 5th, 2021

Family Members

RE: FORTY-SIXTH WALES COVID-19 UPDATE

Dear Family Members,

We continue to do what we can to minimize COVID-19 transmission risks. We follow Public Health guidance and implement their measures. Today, I have good news to share: the Estrie will go into the Orange Zone of Québec's COVID-19 Regional Alert and Gradual Response System on Monday, March 8th. Please read the paragraph below to determine how this level change affects the Wales.

Main Dining Room:

Public dining spaces are permitted to *reopen*! Residents must physically distance at least two metres from each other including while waiting to enter or leave the room. Masks must be worn until seated. Hand hygiene is necessary upon entering and leaving the dining room. Effective on Monday, March 8th at *noon*, we will resume the same procedure as before January 9th:

- Shaw 1, Manning 1, and Shaw 4 residents will eat in the Main Living Room
- Shaw 2, Manning 2, and Apartment residents will eat in the Main Dining Room

Activities:

The Tuck Shop will be *open* to one resident at a time. Chairs will be placed two metres apart in the hallway to ensure sanitary measures are respected, as before.

Therapeutic Pool:

Two residents can use the Therapeutic Pool at the same time, but they must maintain a two-metre distance and be supervised by an employee.

Visiting Hours: (visitation is still reserved for primary caregivers and is still not permitted during resident mealtimes unless authorized)

- Friday to Wednesday: 9:00 a.m. to 11:45 a.m. and 12:30 p.m. to 5:00 p.m.
- Thursdays: same schedule as above with the addition of 5:45 p.m. to 8:00 p.m.

We will continue to provide you with regular updates, and we encourage you to contact us with questions or concerns or visit our website at www.waleshome.ca/all-the-news for more information. Please communicate regularly with your loved one via phone or video chat and contact our System Administrator, Chase Clifford, at cclifford@waleshome.ca or 819-826-3266 extension 264 for assistance if necessary. I would like to thank you for your support and understanding during these difficult times; your actions help to keep our residents and employees safe.

Sincerely,



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