



Cleveland, Thursday, November 29th, 2023

Residents, Employees, Family Members, and Volunteers

REGARDING: 176<sup>th</sup> Wales COVID-19 Update

Dear Residents, Employees, Family Members, and Volunteers,

Yesterday a second employee working on Norton 3 tested positive for COVID-19, therefore the unit is considered in an outbreak. The following measures were put in place for 10 days:

- If a resident develops cold or flu symptoms, they are to be isolated.
- Increase hand hygiene.
- Residents can participate in activities on the unit only.
- Increase the disinfection of high touch surfaces.

If you have any questions or concerns, please do not hesitate to contact our Director of Nursing, Audrey Beauchesne at <a href="mailto:abeauchesne@waleshome.ca">abeauchesne@waleshome.ca</a> or 819-826-3266 extension 224. You can also visit our website at <a href="https://waleshome.ca/all-the-news">https://waleshome.ca/all-the-news</a>. Sincerely,

Sincerely,

Bradela Wish

Brendalee Piironen Executive Director

bpiironen@waleshome.ca

819-826-3266 extension 247